

D O R A L
GOLF RESORT AND SPA

September 21, 1998

TRAC Ecological Products
3125 John P. Curci Bay #4
Pembroke Pines, FL 33009

ATTN: Dick Bauer

Dear Dick:

As you know, I have been in the plant engineering field as Director of Engineering Services for several years, putting to use the exceptional good boiler and steam training I received in the U.S. Navy.

Here in the hotel industry, the operation of steam boilers and safety is of primary concern. With this in mind, I checked the condition of the waterside of our boilers, mainly because we had no monthly service reports from Nelco to refer to. We opened the waterside of our 150 HP steam boilers, one at a time, and found both boilers with very, very hard scale 3/16" or thicker on the tubes and tube sheets. This immediately told me why our natural gas fuel bills are 20-25% higher than they should be.

I thought I would have to use muriatic acid to clean the waterside, but I was very hesitant with the age of these boilers and the corrosiveness of muriatic acid. I remember, Dick when you stopped in to show and demonstrate your TRAC 1204 HVAC descaler and water treatment and how it ate up a seashell with your finger in the solution. I decided to use the TRAC clean service and I must express my sure delight at the cleanness of the waterside. You have given me two 15-year-old boilers with like-new condition on the waterside.

Sincerely,

*Bothy R. Hendricks, Jr. C.E.O.E.
Director of Engineering*