



TRAC Ecological Products of USA, Inc.
2000 Tigertail Blvd. #8
Dania, FL 33004

Gentlemen:

Upon the valued recommendation of your representative, Mr. Dick Bauer, a quotation was presented to me for the cleaning of our two Carrier chillers, five refrigeration condensers, two cooling towers and associated piping, along with our 30HP Fulton steam boiler.

After having seen the demonstration of the TRAC 1204 product on sea shells and the ability to handle and even taste the product safely, we scheduled the project for Saturday, June 14, 1997.

Due to recent heavy rains, the normal TRAC pumping trailer was not able to be brought across the neighboring golf course adjacent to our mechanical rooms. The product and portable pumps had to be brought down our service hallway, which was accomplished without any problem.

The chillers, towers, and refrigeration equipment were completely cleaned without ever taking them off-line or losing building temperature control. In fact, a wedding was taking place in the main ballroom during this time.

The results we are getting are outstanding. The chillers now have a 10 degree F. drop where previously 7 degree F. was the maximum. This allows us only to run one chiller, instead of two, on most occasions. In addition, the minimum temperature we could hold on the refrigerators was 40-42 degrees F. Now 38 degrees F is easily attainable.

The parts per million, of solids in our cooling tower was reduced from 1500 to 1100 PPM with no change in feed or bleed rates.

The entire project was completed in the allotted eight hour time period, regardless of the difficult access situation.

I certainly would not hesitate to highly recommend your TRAC 1204 cleaning process to other facilities. Should you or anyone wish to speak to me in further detail, please feel free to contact me at your convenience.

Sincerely,

A handwritten signature in cursive script that reads 'William Morris'.

William Morris
Director of Engineering;
Hilton - Deerfield Beach/Boca Raton